



c360 Solutions Alerts for Microsoft Dynamics CRM 3.0

Overview

c360 Solutions Alerts is a Microsoft CRM enhancement that allows Microsoft CRM users to add critical data to CRM records so other users will immediately be made aware of it upon accessing the CRM record. With Alerts users can be sure that the most important data about a record is read first by the user accessing that record. The features of c360 Alerts are:

- Users may set alerts on any CRM record type
- Alerts are immediately displayed in a pop-up window when the record is accessed
- Users may add multiple alerts to each CRM record
- Users may provide optional alert expiration dates for alerts that only need to be shown temporarily
- Users may select alert type with icon so users will be able to quickly differentiate the type of alert and determine whether it requires their attention
- Alerts may be deactivated but will remain in the system so users may see past alerts for historical context
- Developers may add, edit and remove alerts programmatically from custom applications
- Alerts can be added in bulk to any Advanced Find View or query

Alert - Microsoft Internet Explorer provided by c360 Solutions

Alert
There are one or more alerts on this record

View: Active Alerts

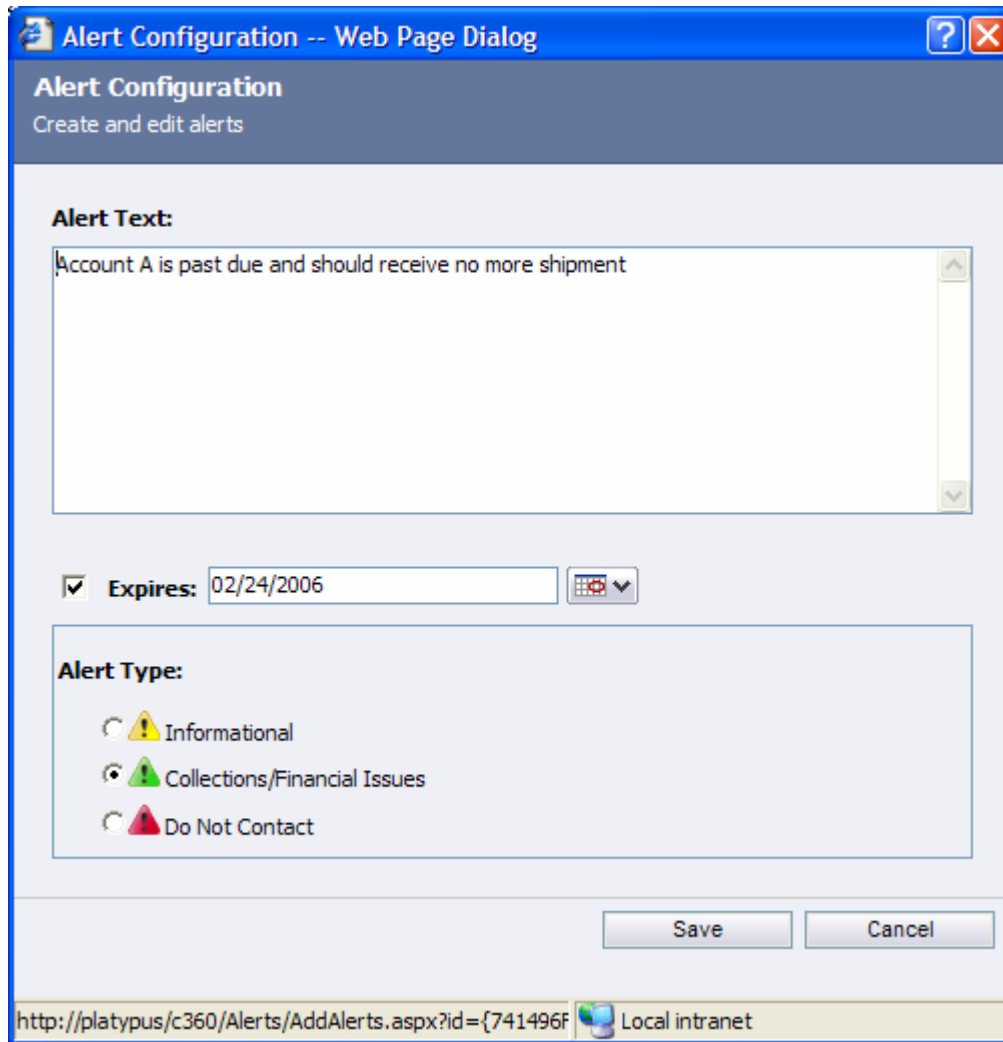
More Actions ▾

expires	Created By	Created On	Modified By	Modified On	
12/31/2005	Arvind Raman	12/28/2005	Arvind Raman	12/28/2005	⚠
Do not contact them this year. They have committed to a meeting 1st week of Jan					
Never	Arvind Raman	12/28/2005	Arvind Raman	12/28/2005	⚠
Company in the process of filing for bankruptcy. c360 Solutions Alerts is a Microsoft CRM enhancement that allows Microsoft CRM users to add critical data to CRM records so other users will immediately be made aware of it upon accessing the CRM record					
02/24/2006	Arvind Raman	12/28/2005	Arvind Raman	12/28/2005	⚠
Account A is past due and should receive no more shipment					

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Close

When a CRM record is opened the user will immediately see all alerts in a pop-up display.



CRM users can create alerts on any CRM record type and can include alert text, expiration date/time and alert type

Evaluation Copies

Free evaluation copies of Alerts can be obtained from c360 Solutions' web site for released products. Evaluation copies come with a license key that provides unlimited usage with the Adventure Works Cycle sample installation of Microsoft CRM. 15-day trial production evaluation license files are also available on the c360 web site.

Pricing

Alerts is available as a standard product in the c360 Core Productivity Pack. For details on the Core Productivity Pack visit <http://www.c360.com/ProductivityPack.aspx>. Pricing information is available at <http://www.c360.com/Pricing.aspx>.

Languages

All c360 products are available in multiple languages and can be easily translated into additional languages by simply making changes to the label and caption values found in a separate .XML document. Each product's Installation and Configuration guide provides



detail on making language modifications. All product downloads include language files for multiple languages.

Licensing

The number of Core Productivity Pack licenses must equal or exceed the number of assigned user licenses or Core Productivity Pack will not function for any user. For example, a company that has purchased 25 Microsoft CRM licenses, but has only 11 of them assigned to users needs 11 Core Productivity Pack licenses.

Support, Upgrades and Enhancements

The list price of Core Productivity Pack includes first year support, upgrades and enhancement per the c360 Solutions Software license agreement. After the first year, a support and enhancement plan can be purchased for 20% of the total cost of all Core Productivity Pack licenses.

c360 Partner Program

Authorized Microsoft CRM partners may inquire about the c360 partner program by visiting <http://www.c360.com/PartnerProgram.aspx>.

Information

For more information on Alerts and the Core Productivity Pack, contact c360 Solutions at:

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