



c360 Record Editor for Microsoft Dynamics CRM 4.0

Overview

c360 Record Editor is a **Microsoft CRM enhancement** that provides Microsoft CRM users an easy way to edit/modify multiple CRM records within a single screen.

Record Editor is an easy to use inline grid editor that allows you to pick any Advanced Find view to edit in a grid format. All CRM data types including nvarchar, picklist, bit/boolean, int, float, lookup, owner types are supported. In addition, Record Editor can be launched from all of the CRM entity grids as well as Advanced Find view results grid.

The key benefits of Record Editor are:

- Edit all CRM fields right within the grid in their own control boxes (date, memo fields, currency, picklist, lookup, boolean, int, money)
- Grid enforces CRM's security model (read-only, state attributes, write privileges)
- Select all or just specific records to edit
- **Bulk update** to copy a change made to all or select rows in the grid
- Launch Record Editor from any CRM grid and/or Advanced Find View Results

Record Editor gives CRM users an easy way to edit multiple records in a single screen

The screenshot displays the Microsoft Dynamics CRM Record Editor interface. The top navigation bar includes 'New Activity', 'New Record', 'Go To', 'Tools', 'c360 Tools', and 'Advanced Find'. The left sidebar shows the 'Workplace' menu with options like 'My Work', 'Customers', 'Sales', 'Marketing', 'Service', 'Settings', and 'Resource Center'. The main area is titled 'Record Editor' and shows a grid of account records. The grid has columns for 'Account Name', 'Primary Contact', 'c360 Relationship', 'c360 Reseller Sta...', 'Main Phone', and 'Address'. The status bar at the bottom indicates '0 of 50 selected' and 'Page 1'.

Account Name	Primary Contact	c360 Relationship	c360 Reseller Sta...	Main Phone	Address
@Work Management Associates B.V.	Martin, Kevin	Reseller - Tier		31 0 499 332757	
180 Solutions	Brownlee, Rich	Customer - Ac	Not a Reseller	425.279.1163	WA
1st Direct - First Direct Corp	Ritter, Bob	Reseller - Tier	Reseller - Tier	(800) 935-4386	NY
1st Life Financial LLC	Nguyen, Vinh	Customer - Ac		800-667-0305	FL
Itol1 Contact Centers, Inc.	Rambler, Mark	Customer - Ac	Not a Reseller	717-391-6100	PA
Itol1 SA	Vargas Salas, ...	Reseller - Tier	Reseller - Pro:	C/Cantuaras 270	
2Grow BV	Horsman, Maurits	Reseller - Tier	Not a Reseller	+31 35 5882540	aaa
3 Peaks Inc.	Clark, Ian	Reseller - Tier	Reseller - Tier	905-631-5855	Ontario
360 Visibility Inc.	D'Ercole, Marco	Reseller - Tier	Reseller - Tier	905) 530-2036	Ontario
360ideas	Fullerton, Sean	Suspect		8773607070	KS
3Dedos	Araujo, Juan	Prospect			
3M Touch Systems	Parrott, Frank	Undefined	Not a Reseller		MA
3rd Evolution	Parker, Patrick	Customer - E:	Not a Reseller	614-573-6190	OH
3SOFT	Robitaille, Felix	Former Custod	Not a Reseller	800-661-2259	Quebec
3T RPD LTD	Read, Mike	Prospect			
5D Tropical		Undefined			
7 Cipher Data Solutions	Allah-Khalid,	Prospect			IN
800 CALL KC INC	Yager, Curt	Customer - Ac	Not a Reseller		

c360 Record Editor allows users to edit multiple CRM records



Pricing

Record Editor is available as a standard product in the c360 Core Productivity Pack. For details on the Sales Productivity Pack visit <http://www.c360.com/ProductivityPack.aspx>. Pricing information is available at <http://www.c360.com/Pricing.aspx>.

Languages

All c360 products are available in multiple languages and can be easily translated into additional languages by simply making changes to the label and caption values found in a separate .XML document. Each product's Installation and Configuration guide provides detail on making language modifications. All product downloads include language files for multiple languages.

Licensing

The number of Record Editor licenses must equal or exceed the number of assigned user licenses or Record Editor will not function for any user. For example, a company that has purchased 25 Microsoft CRM licenses, but has only 11 of them assigned to users needs 11 Record Editor licenses.

Support, Upgrades and Enhancements

The list price of Record Editor includes first year support, upgrades and enhancement per the c360 Solutions Software license agreement. After the first year, a support and enhancement plan can be purchase for 20% of the total cost of all Record Editor licenses.

Information

For more information on Record Editor, contact c360 Solutions at:

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